Britenet

Britenet AI Statement

Purpose and Principles

January 2026

1. Purpose and Principles

At Britenet, we leverage Artificial Intelligence (AI) to create measurable value for our clients, partners, and employees. AI enhances our delivery capabilities, enabling faster turnaround, improved accuracy, cost efficiency, and innovative solutions while complementing human expertise.

We view AI as a support agent that enables and facilitates analysis, design, delivery, and decision-making. Final responsibility, ethics, and quality control always remain with humans.

Our guiding principles:

- **AI supports, not replaces.** Humans define goals and make final decisions.
- **Ethical and transparent use.** AI is applied responsibly, respecting privacy and fairness.
- **Human oversight by design.** Experts validate every AI output.
- **Security and compliance.** We adhere to GDPR and follow best-practice security standards.
- **Continuous learning.** We evolve with technology and regulation.

2. Transparency

We maintain full transparency about where and how AI supports our work:

- **Delivery:** Requirement analysis, candidate matching, tender preparation support.
- **Technology:** Software design assistance, testing support, refactoring, documentation.
- **Operations:** Process optimization, analytics, content generation. All human-reviewed.

3. Data Privacy & Security

Data protection is central to our AI approach:

- Enterprise-grade AI tools with Data Processing Agreements (DPA) are used for client work.
- Client source code is never input into AI tools without explicit client authorization.
- Client identifiers and project names are anonymized before any AI tool interaction.

- No credentials, API keys, or sensitive authentication data are ever shared with AI systems.
- Sensitive projects utilize secure, on-premise environments where required.
- All communication is encrypted, and access follows the principle of least privilege.

4. Human Oversight

AI assists, but it does not decide. Our quality assurance framework ensures:

- Every AI-generated output is validated by qualified experts before use.
- Multiple validation methods including code review, automated testing, and peer review.
- Clear accountability: Product Owners define objectives, Technical Leads manage quality.
- Security & Compliance Officers oversee data protection and risk management.

5. Responsible AI Framework

Our governance framework ensures responsible AI use:

- Mandatory AI security awareness training for all technology staff.
- Regular internal assessments of AI tool usage and compliance.
- Vendor vetting and enterprise licensing with data protection agreements.
- Continuous monitoring for quality, security, and ethical considerations.
- Alignment with EU AI Act requirements and ISO/IEC 42001 standards.

6. Commitment to Continuous Improvement

Britenet continually adapts its AI practices to evolving technology and regulations. Our teams receive ongoing training in AI safety, compliance, and ethics. At Britenet, AI empowers people, enabling faster delivery, higher quality, and smarter innovation, always guided by human expertise and ethical responsibility.